

DPO AS A SERVICE

The requirement under the GDPR for many UK and EU businesses to formally appoint a Data Protection Officer (DPO) has created numerous challenges. There is a shortage of individuals having the requisite skills and experience for the role. What's more, the time demands of the role can differ greatly from one organisation to another. The need for the DPO to be fully independent can also be hard to achieve in practice.

Shoosmiths' external DPO service provides a powerful solution to these challenges whether you are based in the UK, the EU or further afield. The service is fully tailored to your requirements—providing experienced DPO advice and full reporting, as well as offering the resources to follow-up and deliver on tasks identified for action—all at a cost-effective price.

WHAT WE DO

YOU'RE IN CONTROL OF WHAT YOU NEED: We recognise that not every organisation is the same. That's why we offer three options for our outsourced DPO service, depending on the strategic needs and size of your organisation. The result? You stay ahead of the game on data protection compliance at a price, and with the flexibility, that works for you. Whatever option you choose, you get:

- a fixed number of data protection impact assessments (DPIAs) a year together with an essential summary report of the results
- a fixed number of tailored training sessions for staff each year
- a fixed amount of proactive audit support to help you monitor your ongoing GDPR compliance
- the review and refresh of a set number of data protection policies and documents each year
- quarterly and annual reports to senior management and the Board
- the use of our hotline service (and related services) for a fixed amount of time per month to help you with any issues that might arise, such as: general data protection queries; further advice on DPIAs; liaison with data protection authorities in the UK, across the EEA and further afield; being present at any meetings where there is a data protection implication; and being the first point of contact for data protection queries

VALUE-ADDED SERVICES

At Shoosmiths, our DPO as a service is your strategic data protection partner.

As your DPO, you can expect many things from us: to meet your expectations, value your feedback, act independently and, above all, look at how we can add value to the work that you do.

That's why a key part of our partnering with you is to give you more—at no extra cost.

All our options include value-added services, such as:

- focused legal updates via blogs and alerts, and
- invitations to privacy seminars and other related events

Our more specialised options also include further complementary services such as access to certain precedents and bespoke horizon-scanning strategy workshops for senior management

THE BENEFITS OF USING OUR DPO AS A SERVICE

You need the right experts on your side to provide timely, unambiguous and straight-talking advice. Our DPO as a service team has a wealth of experience advising clients on data protection compliance issues and broader privacy laws.

Here's how you can benefit from our highly-experienced and cost-effective DPO solution:

EXPERTISE: Staffed by Partners and other members of our national Data and Privacy team, you are assured the level of expertise the role requires, whenever it is needed

INDEPENDENCE: By appointing Shoosmiths as your external DPO service you can be assured of demonstrably maintaining the independence required under this role

CREDIBILITY TO BE HEARD: Some external DPO services risk failure because the organisation does not listen or take them seriously. Our team members have the gravitas and presence to ensure that messages get delivered and heard

RESOURCES TO FOLLOW THROUGH: Unlike smaller boutiques offering data protection services, ours benefits from the full resources of Shoosmiths, so we can handle any follow up actions you may need, such as templates and policies

TAILORED TO YOUR BUSINESS: No two businesses have exactly the same DPO requirements. We ensure that all your needs are covered without you paying for capacity that you do not need or use

ON-SITE PRESENCE: Should you need physical presence on-site for part of each week or month, we can arrange that

PEACE OF MIND: Given that you remain accountable for the acts of your appointed DPO, you can take comfort knowing that you have recourse for the advice you receive from us (unlike advice from an internally appointed DPO)

SECURE: All our DPO services are provided from our fully secure UK offices and systems, each maintained to the highest security standards in accordance with Solicitors Regulation Authority requirements.

INTERESTED?

Feel free to get in touch. One of our expert Partners will complete a comprehensive fact-finding questionnaire with you and agree your preferences and reporting lines.

We'll meet with your key stakeholders to develop contacts and trust and, above all, learn all about your organisation and processes.

As a next step we'll produce a report confirming your agreed on-boarding preferences and we'll also let you know what actions we advise must be taken and those that are advisable to take (including any templates, policies and training that we recommend to be put in place).

CONTACT US



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