

HR OVERPAYMENTS

WHAT WE DO

Shoosmiths has one of the leading recoveries teams nationwide and is consistently ranked in the top tier by the Legal 500. Our teams span the range of expertise, from volume pre-legal collections through to complex advice, international litigation and enforcement.

Ranked Tier 1 for Debt Recovery:

“Shoosmiths LLP is a ‘market leader’ with an ‘extremely reliable’ team, combining ‘second-to-none’ service with ‘exceptional Legal 500 2017

KEY FEATURES OF OUR SERVICE

- **Recovery of salary and other benefit overpayments due to administrative error**
- **FCA regulated:** One of a small number of law firms in the UK to have been authorised by the Financial Conduct Authority (FCA) to undertake regulated activities
- **Experience:** Shoosmiths is one of the big names in UK recovery services and you can count on our experience to deliver a seamless and professional service experience
- **Multi-jurisdictional:** One of largest dedicated recovery teams in the UK covering England, Wales, Scotland and Northern Ireland
- **Reputation:** A national team famous for its client service
- **In reach:** You will have a dedicated client partner who will be your point of contact for all your needs
- **Accessible:** You can have real time, secure online access to our case management system in order to monitor progress of your accounts
- **Reporting:** We can offer a range of management reports in order that you can monitor and manage your recoveries process
- **High rates of successful recovery:** Tap into our experience of engaging with customers and recover payment without having to issue court proceedings or insolvency
- **Great Value:** The pricing structure is flexible and either can be a success fee or fixed fee arrangement creating cost certainty and complete transparency
- **Dedicated service team:** Who will invest time in the relationship with you
- **Free training and legal updates:** You will find us proactive in sharing knowledge with your team



WHY SHOOSMITHS

We are business people, as well as technical experts. There are few recovery scenarios that we won't recognise, which translates into fast and effective solutions for you. By listening first, and understanding your needs, we can advise you on the best available route to achieving payment of your outstanding liabilities.

KEY FACTS

- 191 partners and 752 legal advisers
- Turnover £128.5m to end April 2018
- In the top four firms for deal volume for the past four years – Experian
- Rated a 'Best Employer' for the 13th consecutive year in 2017 - Legal Week
- Gold standard status - Investors in People
- Signatory to the United Nations Global Compact as part of our responsible business commitments
- 'Best Talent Initiative' finalist - Business Leadership Summit & Awards 2016
- Authorised by the Financial Conduct Authority (FCA)



INTERNATIONAL

Shoosmiths is part of the World Services Group, an international network of law firms spanning 115 countries. Access to this network helps clients obtain the right legal advice in global markets.

WHAT OUR CLIENTS SAY

"Shoosmiths LLP's robust, practical, and fantastic team leverages the firm's compliance and regulatory practice."

Legal 500

"The team at Shoosmiths LLP attracts praise for its 'good industry knowledge' and 'great manner with clients'."

Legal 500

"The practice's expertise ranges from business-to-business trade recoveries as well as secured and unsecured commercial lending recoveries."

Legal 500

"Shoosmiths' 'personalised approach' and 'willingness to take the time to understand the client's industry,' are key in its success."

Legal 500

"The 'friendly and approachable' team at Shoosmiths LLP 'represents value for money; work is undertaken at an appropriate level of PQE to keep costs as keen as possible'."

Legal 500



2017

